



# Farley Dental Center

563.744.3076

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[admin@farleydental.com](mailto:admin@farleydental.com)

Dear Farley Dental patient,

We hope this letter finds you and your family in good health. Our nation has been through a lot the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

With your safety and the safety of our staff in mind, you will see some changes when it is time for your next appointment. For example:

\*Our office will communicate with you three days prior to your appointment directing you to our website. We ask everyone to fill out a new health history completely (listing all medications) and answer questions on a COVID-19 screening form two days prior to your appointment.

\* If this has not been completed two days prior to your appointment, we will call you one day prior to your appointment to ensure this is completed.

\*On the day of your appointment, we ask that you call us on our COVID-19 screening line [(563) 213-2683] when you arrive. You will again be asked the COVID-19 screening questions. You may be asked to reschedule your appointment.

\*If you have any other questions or would like to schedule any follow up appointments, we will do this at this time as well. At this time, you may be asked to remain in your vehicle or enter the office so we can maintain social distancing.

\*When you enter our office, please wear a mask

\*Upon entering the office, you are asked to hand sanitize and your temperature will be taken. If your temperature is greater than 100.4, you will be ask to reschedule your appointment and may be directed to contact your physician.

\*You will also see that we have spread out chairs in the reception area so that they are six feet apart and that we will no longer have reading material or children's toys available.

\*Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.

\*We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time. If you would like to wait in your vehicle until we are ready for you, please let us know during the arrival phone call.

\*We also ask that only the person scheduled for treatment enter our facility

\***When possible**, we ask that parents allow children to attend their appointment while siblings/parents remain in their vehicle.

\*If you already have an appointment scheduled, you may receive a phone call from us asking to change this day or time. We appreciate your understanding as we navigate this new way to practice.

\*We are going to keep the building cooler than normal (62-65 degrees) due to the number of layers that we are required to wear. You may want to dress warmer than normal. We will no longer be able to provide a blanket if you are chilled.

\*Parents please see our Facebook page or website. We have taken pictures of staff in their personal protection equipment. Showing your child the pictures ahead of their appointment may help them feel more comfortable with the change in our appearance.

Infection control has always been a top priority for our practice and you may have noticed this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA).

We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends,

Sincerely,

Drs. Ryan and Melanie Stuntz and the team at Farley Dental